

# Privacy Policy

V1.1 – 15.05.2023

This Privacy Policy explains generally how we collect, process and store data. This Privacy Policy applies to the following Apps

- ChargeCONTROL
- SolarMON

Referred to as “the App” in the remainder of this document

The device (e.g. Charging Station, Charge Controller, Inverter) that is monitored and/or controlled with this the App is referred to as “Device” in the remainder of this document

## Provider of the App (We)

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## Data retrieval and processing

For normal operation the App is “Cloud free”. What does this mean?

In order to explain what the App does with data we differentiate between connection data and device data.

- **Connection data** is all data entered by you and needed by the App in order to connect to the Device.
- **Device data** is all data retrieved by the App from the Device.

### Connection Data

In order to use the app you need to enter the connection data for your device in the settings screen. This data is stored locally on the smartphone. The data is not shared by us with any third party. Android may backup the data during a standard Android App Data Backup if this is enabled by you.

### Device Data

After connection data is entered every time you start the App OR when you tap the refresh button OR in defined intervals when you have enabled the Auto Update timer the App uses the connection data to connect to the Device. If the connection is successful the App retrieves device data from the device. The device data is processed locally on the smartphone and displayed on the Smartphone Display. Device data is not stored.

No connection data or device data is sent over the Internet to the Cloud or a remote machine or any service. No Account or sign-up with personal information is needed to use and operate the App. This is what we mean by “Cloud free”

## Data retention

Only connection data is stored. The Data is stored using standard Android mechanisms and deleted when you de-install the App or delete the Apps data in the Android Settings.

## Android Permissions

The only Android Permission the App requires is “android.permission.INTERNET”

This Permission is needed by the app to establish a local network connection to the device(s). The App is not establishing any other network connection other than the one to the device with the connection data you have provided.

## Crash Reports

When the App crashes you can use the standard Android/Google Play Store functionality to choose to send Crash reports to the Google Play Store that could help us to analyze the problem. This is Standard Android behavior and may contain additional data of your device and the connection data you have entered.

## Changes to this privacy policy

We reserve the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within the App and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Owner. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.

Should the changes affect processing activities performed on the basis of the User’s consent, the Owner shall collect new consent from the User, where required.